



Corporate Policy

GNN-Group is specialized in the planning, design, organization and implementation of the global logistics of clinical trials.

Our independent and decentralized network of more than 900 partners worldwide, which is dedicated since the early 90's to the worldwide logistics and dispatch of time and temperature sensitive products, enables GNN-Group to provide the greatest know how and the **highest quality** in this sector.

Through our team of experts and our outstanding know how, we are able to organize the logistics of clinical trials and the dispatch of these temperature and time sensitive products with **precision and reliability**.

The efficiency of our services is increased by using the **newest technologies** and their professional usage through our team.

Although we increase the use of technology in the GNN-GROUP, we know that this can not substitute the **close contact with our customers and their satisfaction**, on which our success is based. We use the technology instead of service, but as a complement to the skills of our team, to facilitate communication and qualitative complement to our services.

To ensure the **quality and the constant improvement** of our services, GNN-Group created a board of internal and external experts. This board also is a service to our customers to help them to set up their logistical projects and to achieve their goals. This board of experts and the continuous process optimization through our quality management system and the current controlling the **continuous improvement process** is a key element of the GNN-GROUP

The ultimate goal of GNN-GROUP is the full **satisfaction of customers** with the quality of our services and their continuous improvement through active quality management and the high quality awareness of our employees, which we ensure through continuous training and human resources development.

Environmental protection is an important part of our corporate policy. The aim is to avoid or to reduce the environmental impact during production, storage, transportation, distribution, use and disposal of products by using the best available technology to a minimum.

Mehran Nadji
CEO